



The Hawaii Permanente Medical Group (HPMG) is an independent corporation of 650+ physicians, providers and staff which provides a complete range of medical care and services to Kaiser Permanente members in Hawaii. HPMG represents the largest medical group practice in the state and has helped to make Kaiser Permanente Hawaii number one in health care quality!

Quality & Care Integration Consultant (RN) (AD-15-042)

HPMG is seeking QCI Consultants (RN) who will lead the execution of strategic and operational initiatives related to quality and care integration for the Region. Will also work closely with operations for development and production support enabling our providers and administrators to be more effective in their jobs providing world class patient care. And help to facilitate the process improvement in key strategic areas that are defined by HPMG Leadership related to quality, care delivery integration service and access.

JOB DUTIES

- Supports the KP care delivery model and HEDIS initiatives. Investigates, develops, designs, and facilitates the use of clinical and management decision making tools and analysis for operational improvements and/or problem resolution.
- Leads and implements processes improvement activities that support key improvement efforts using established lean best practices, methods, and tools in order to achieve specific strategic outcomes.
- Collaborates with cross-functional teams within the Region and nationally to accomplish specific process improvement outcomes. Translates and communicates complex concepts to peers and business partners. Utilizing development and infrastructure teams, overall accountability for end-to-end project delivery from intake and requirements through development, testing, training and deployment.
- Partners with the Analytics team to document improvement efforts and systematize metrics of success. Partners with operations for sustainable practice and change related to process outcome measures.
- Works in both project management and hands on capacities to supporting Care Delivery and Clinic Operations.

REQUIREMENTS

- Bachelor's degree in nursing or health related field or equivalent combination of training and experience required. Master's degree in public health, nursing, medical informatics or related field preferred.
- 5-7 years of experience in a licensed clinical operations position required. Prior experience in quality healthcare system management preferred.
- Demonstrated ability to successfully implement and lead process improvement projects required.
- Must have experience and proficiency in Electronic Health Record.
- Valid Hawaii RN License required.
- Must have excellent communication, interpersonal, collaboration, problem solving, analytical, planning, organization, project management and time management skills.
- Requires knowledge of contracting, NCQA and CMS regulatory requirements. Considerable knowledge of KP care delivery model, policies, procedures, and NCQA and CMS regulatory requirements desired.
- Experience with Adobe, Photoshop preferred.
- Requires frequent neighbor island travel.

HPMG is committed to offering industry leading benefits such as 100% company sponsored comprehensive medical and dental insurance for you and your family, life insurance, long term care insurance, pension and profit sharing plans, retiree medical, vacation, sick leave, holidays and more.

TO APPLY: Submit resumes to HPMGjobs@kp.org



<http://careers.hawaii Permanente.com> • Equal Employment Opportunity & e-Verify Employer

